



Investigatory Powers Tribunal

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Equality and Diversity

How the Investigatory Powers Tribunal supports Tribunal users with disabilities.

At the Investigatory Powers Tribunal we want to provide:

- **an experience that works for everyone**
- **services that people with disabilities can use independently where possible**
- **services that can be used in a fair way**

[The Equality Act 2010](#) protects the rights of people living with disabilities. This means we have a legal duty to help and support where we can

What reasonable adjustment can we provide?

Disabilities affect people differently so we will not always know what will help. For example, our forms are available in large print but if you require a different format, including braille or in audio, please let us know. You can request help and support as a reasonable adjustment by phone or in writing.

To help us provide the best help and support, you should try to explain how your disability affects you and give as much information as you can. This will help our staff to consider what you will need to do during your case and any help we can provide. Our staff will always talk with you and agree any reasonable adjustments you need.

If you need help completing your form(s), you may ask someone to complete them on your behalf such as a friend or relative, or you can contact the Citizens Advice Bureau or solicitors for assistance. You must sign the form(s) yourself¹. We are unable to complete your form(s) on your behalf as this could call into question the impartiality of the Tribunal.

¹ If you are unable to do so please contact the Tribunal

Legally, the Tribunal is under no duty to hold a court hearing and much of its work is investigative and paper based. If the Tribunal does decide to hold a hearing and your presence is required, please contact us concerning any reasonable adjustment needs you have. We are able to work with the relevant staff at the court where the hearing will be held who are able to do lots of things that mean that people with disabilities can use the court services independently wherever possible and in a way that is fair, for example:

- making sure hearing enhancement systems are available in every court and tribunal building
- providing a separate waiting area
- making sure ramps and lifts are available

This list doesn't include everything we can do to help, and we'll always talk to you first about what you need.

If you need help or support in the hearing room, we will also discuss this with the judge hearing your case. Judges are committed to making sure everyone can give their best evidence and everyone has a fair hearing.